CCSG Meeting Notes—December 22, 2009

Welcome and Acknowledgements
We would like to acknowledge the contributors to today’s meeting: Mike Lohrbach, Matt Darbyshire, and Julie Hanson of IT Services.

Announcements

A. Final Announcement of NetPrint System Discontinuance (Dan Carlile, ITS)
We are trying to wrap up the transition to PaperCut. One of the last things that we need to do is decommission PCLPR and NetPrint. Only two dozen printers are left to migrate. We will be looking at the activity reports after the December billing to see which ones are left; Dan will be in contact with those printer owners. The College of Business will join their system onto the campus-wide PaperCut system beginning spring semester. The College of Design is discussing budget, etc. before joining.

B. Windows Server 2000 and 2003 Change in Support (Mike Lohrbach, ITS)
On July 13, 2010, extended support will end for Windows Server 2000. This means no more hot fixes or patches for all editions (Windows Server 2000 Professional, Server, Advanced Server, and Datacenter Server).

Also on July 13, 2010, Windows Server 2003 will be transitioning from current support to extended service. Mike Lohrbach will send an email about this with links and more information.

C. Microsoft Home Use Program (Dan Carlile, ITS)
The first of the year, we will transition from work-at-home rights (WAHR), where Microsoft licensing is only valid for staff working from home (but not for personal use), to the Home Use Program (HUP), which has fewer restrictions than WAHR. To use, you do not need to purchase the software from Tech CYte. Instead, after identifying yourself, you will get a code and then you can go to a Microsoft website and download it. If you do want media, it’s available for a fee ($9.95 or so). You can’t get OS upgrades with this program but you can still get those through Tech CYte.

D. SPSS Licensing Server (Dan Carlile, ITS)
The SPSS licensing server is up and in limited testing. Approximately 1,000 people are using SPSS; most are all standalone licenses. SPSS changed the way the licensing works, so it is tied to the computer now instead of the person. We are changing to concurrent licensing; a server is now up and running with 500 seats. This server will issue licenses to a Macintosh, Windows, or Linux clients. The College of Human Sciences labs will be moving to this after classes resume; we are inviting others to use as well.

Q: We have 20 licenses and are lab-based, planning to renew in June/July. How should we go about doing this? We would rather wait and buy the new product with CAC funds.
A: We will know in June/July the price for the concurrent licensing. We’ll have to go through this transitional mode so we’ll do both standalone and concurrent for now. As soon as we have a cost, we will release that information. Last time we did an upgrade, it was $100 per license to cover the investment but we don’t know if that a good estimate or not yet.

**Discussion**

**Demo of Equipment Reservation and Checkout System (Matt Darbyshire, ITS)**

ITS Classroom Services is using Medianet (http://www.medianet.ns.ca) for our scheduling software to track circulation of media equipment. Besides equipment for faculty and staff, we have a partnership with GSB to house their equipment and check it out to students.

Classroom Services began as Media Resources Center. It had 7500 titles in its file and video rental library; an ADP-written program was used for cataloging, reservations, accounts receivable, and distribution. Then, AEAs (Area Education Agencies) began distributing DVDs and digital copies to area schools.

We chose to use the Medianet service to improve marketing to rental and on-campus users and have faster master catalog updates. We handle many curriculum-specific catalogs and needed to have keyword catalog search as well as equipment management and distribution.

Medianet went operational in August 1993; we first used it primarily for the film/video rental library. Then we also began using for the management and circulation of media equipment. In the 2003-2004 fiscal year, the film/video library closed but we continued using the system for media equipment circulation.

We’re currently running Medianet on VMS for equipment management and distribution. Approximately 20,000 items are circulated annually; we have 2,500 active clients. The relational database includes clients, calendars, reservations (up to two years), accounts receivable, and the catalog. We primarily use Telnet for access although it can also be accessed online via the web. Historical data and reports are available. Cost is around $7,000 per year. Questions, contact Matt Darbyshire.

**Questions and Comments**

Jim Wellman asked about network issues; some people are having problems streaming radio and appear to be losing packets. This behavior seems to be happening during the early evening. Paul Lustgraaf noted that Andy Weisskopf is looking into this; not sure if it is the firewall or the packet shapers. Dan is going to talk to Andy about following up on this in January.

**Next Meeting**

January 26, 2010 at 2:00 p.m. in 206 Durham Center.