Firefox Access

Symptoms
You attempt to access the Iowa State University e-Data data warehouse and are prompted to provide your NetID and password but are unable to login.

You are using Mozilla Firefox.

More Information
Firefox requires additional configuration to access the information located within e-Data.

Resolution
1. Start Firefox
2. Modify Preference settings
   a. Remove existing URL
   b. Type about:config
   c. Press Enter Key
   d. Click I’ll be careful, I promise
   e. In the Search filter, type URIS
   f. Press Enter Key
   g. Double-click network.negotiate-auth.trusted-uris
      i. Type dw.iastate.edu
      ii. Click OK
   h. Repeat for two remaining entries
3. Exit Firefox and try again