How to use Compatibility View in Internet Explorer

Issue
The recent introduction of Internet Explorer patches has caused issues with some of the e-Data portals rendering correctly. Issues include, but aren’t limited to:

- Pages do not render when selecting the “Click here” link.
- Pages look different or “off”
- **Error Message** - RSV-SRV-0040: The report server encountered an internal error
- **Error Message** - DPR-ERR-2082: An error has occurred. Please contact your administrator.

More Information
Setting Internet Explorer **Compatibility View** will resolve these issues.

Resolution
1. Open Internet Explorer
2. Navigate to e-Data
3. Click **Tools** (if you don’t see the **Tools** menu, press the **ALT** key)
4. Click **Compatibility View Settings**
5. Either add iastate.edu to the listed websites or check **Display all websites in Compatibility View**
6. Click **Close**