Data Warehouse
Internet Explorer Access

Symptoms
You attempt to access the Iowa State University e-Data data warehouse and are prompted to provide your Net ID and password but are unable to login.

When attempting to navigate to a report portal, you receive the following error.

You are using Microsoft Internet Explorer.

More Information
Your machine was recently updated to Internet Explorer 10

Check IE Version
1. Start Internet Explorer
2. Click Tools or
3. Click About Internet Explorer
4. Review version level
5.
6. Click Close
Disable Pop-up Blocking
1. Disable pop-up blocker for Internet Explorer
   a. Click Tools
   b. Click Pop-up Blocker
   c. Click Turn off Pop-up Blocker
2. Disable pop-up Google toolbar pop-up blocker
   *If you have the Google toolbar installed on your machine, you may also need to disable pop-up blocking for it as well.*
   a. Click Toolbar's wrench icon.
   b. On the Tools tab, select (or deselect) the 'Pop-up blocker' checkbox.
   c. Click Save.

Modify Local Intranet Setting
1. Start Internet Explorer
2. Click Tools or
3. Click Internet Options
4. Select the Security tab
5. Select Local Intranet
6. Select Sites
7. Select Advanced
8. Add this website to the zone: https://dw.iastate.edu
9. Click Add
10. If prompted to switch this site from Trusted sites to Local intranet, click Yes.
11. Add this website to the zone: https://itsdw005.its.iastate.edu
12. Click Add
13. Click **Close**
14. Click **OK**
15. Click **OK**

Exit Internet Explorer and open back up.